HAYES Software Systems

Hayes Hosted Tech Specs

The TIPWeb Cloud Hosted Solution provides centralized, web-based access without impacting your current technology resources - no need to maintain servers or allocate technical staff to support another system. Hayes Software Systems will manage and maintain the completely secure, web-based solution for you.

Secure Access

Hosted in the cloud and distributed across enterprise-class data centers, your application is a browser-based, secure platform, hosted on Amazon Web Services (AWS), accessible via mobile & desktop browsers.

Dedicated IT

Dedicated IT support ensures that your data is backed up, your software is updated and maintained by experts.

Up-Time Guarantee

Access your solution 24 hours a day, seven days a week with a guaranteed up-time availability of 99.99%.

Browser and Platform Specifications

TIPWeb is desktop browser-based and does not require the software application to be installed on individual workstations. We recommend minimum client-side, desktop workstations of Intel Core i3+ AMD K8+, 8 GB RAM, 100 GB Hard Drive. For optimal performance, Google Chrome desktop browser version 73 or above is recommended. Please see the browser compatibility matrix below.

Browser	Version
chrome	86+
firefox	82+
edge	86+
safari	14+

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Contact your **Virtucom** representative about how you can save your district **time**, **money**, and **resources**.