HAYES Software Systems

About Hayes Software Systems

Asset Management and Help Desk Ticketing System dedicated to K-12. Designed for educators, by educators with exceptional customer support to guarantee success (97% retention rate).

TIPWeb IT

Asset Management System

- Integrate seamlessly with your SIS and HR systems
- Simplify audits with RFID and track devices that require special funding compliance
- Give administrators complete control of inventory records
- Assign devices to staff & students for their 1:1 initiative
- Customize reports that help your district forecast the future of your assets

GetHelp

Integrated Help Desk System

- Spend less time managing tickets and more time resolving them
- Ensure quick response times so students can stay focused on education
- Create a Knowledge Base to reduce ticket volume and empower customers
- Run dynamic reports with GetHelp Analytics

Hayes Sales Contact: partner@hayessoft.com

Trigger Words to Listen For:

- Lifecycle management
- Warranty expirations and buy back
- Device Attachment
- Technology refresh planning and budgeting
- Inventory audits
- 1:1/Student and Staff Assignment
- Asset disposal (tagging)
- Inventory/Audit services
- Funding source reporting requirements (E-Rate, Special Ed, Perkins, Title 1, Bond,Grant)
- State/Federal Reporting (ESSA)
- Barcode tags
- Inventory/Audit services (tagging)

Questions to ask:

- What are you currently using to track/manage your inventory? How efficient and accurate are your inventory processes?
- Do you have a 1:1 initiative? How are you checking those devices out to staff/students and holding them accountable?
- What's your process for inventory reporting? How do you plan for the refresh of assets?
- How often are you conducting inventory audits? What does that process look like?
- How are you currently managing help desk tickets/work orders?
- What systems does your help desk integrate with?
- Do you know what you have? Where it is?How it's being used?

Deal Registration

- Register a deal at hayessoft.com/dealreg
- 1st year software (Any District Enrollment Size) = 20%
- Services = 10%
- Accessories = 5%
- Annual Maintenance (registered with partner) = 10%

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