

# Willis ISD Streamlines Asset Management

with TIPWeb-IT and GetHelp

## INTRODUCTION

Willis Independent School District is a public school in Texas that serves over 7800 students. The district recently implemented a 1:1 initiative in which students would be able to take devices home with them. This 1:1 initiative prompted Willis ISD to adopt TIPWeb-IT and GetHelp, a comprehensive inventory management software integrated with a help desk solution that allows districts to track and support assets with ease.

*“We needed GetHelp in order to make things fluid and accurate by helping us cross reference and tie records together. **Selecting an integrated system** where our help desk was connected with our asset management was huge for us”*

## CHALLENGE

The main challenges that Deborah Menefee, Director of Technology at Willis Independent School District, faced were accountability and tracking related issues. Prior to adopting TIPWeb-IT, the district went through three different asset management systems over the course of three years. Instead, Deborah explained, individual technicians just kept inventory on spreadsheets manually. While this initially met Willis ISD's needs, once the district implemented their 1:1 initiative, Deborah knew this method was not sustainable. Willis ISD needed a solution that would enable them to easily track and manage inventory across the entire district, as well as run reports.

## WILLIS ISD

TX	Willis, TX
9	Campuses
7,800	Enrollment

## SOLUTIONS

TIPWeb-IT

GetHelp

TIPWeb-IM

SIS Integration

Google SSO Integration

## RESULTS

Streamlined 1:1 implementation

Improved consistency and accuracy of inventory reports

Increased confidence in data and accountability of assets

## SOLUTION

Willis Independent School District has been a customer of Hayes Software Systems since 2009. With 9 campuses and over 7500 students enrolled across Montgomery and part of San Jacinto County, Willis ISD a growing K-12 Texas school district nestled between the Sam Houston National Forest and Lake Conroe. For over ten years, Willis ISD has been utilizing Hayes' TIPWeb-IM, inventory management solution to streamline their instructional material management and simplify audits. After a decade of successfully reducing textbook losses and centralizing more accessible and transparent information, they added TIPWeb-IT and GetHelp as an integrated help desk and asset management solution to better support teaching and learning for their growing district. "We needed GetHelp in order to make things fluid and accurate by helping us cross reference and tie records together. Selecting an integrated system where our help desk was connected with our asset management was huge for us"

## RESULTS

Not only has Willis ISD experienced a smooth and stress-free implementation of Hayes' products, but Deborah also praises the assistance that Hayes' customer service team provided. Deborah explained how a couple of years ago, the district implemented almost a dozen new products and were very dissatisfied with the customer service from those companies. She contrasted the helpful nature of Hayes' customer service team and the willingness to listen to issues and questions. Hayes' customer services walked through training with Deborah and her team, ultimately providing tailored solution for them. "The difference with Hayes is that your team listens. By understanding exactly what our district needed, your team was able to find answers to our questions and solve our problems." Since implementing TIPWeb-IT, Deborah and other Willis ISD technicians have the ability to cross reference inventory records and more accurately track and manage assets. TIPWeb-IT has also allowed Deborah and her team to stay informed and up to date on the status of lost or broken assets so that the technicians can make the necessary changes. "I would give anyone that is stepping into a role like mine this advice: the time that you invest setting up everything on the front end will pay off on the back end. Having everything centralized and organized in TIPWeb-IT for running reports and accurate tracking makes it all worth it."



Hayes Software Systems specializes in inventory control solutions to automate K-12 asset and instructional material accountability. By incorporating respected methodologies with the unique needs of education professionals for over 29 years, Hayes helps over 7,000 schools across 39 states implement inventory control solutions. TIPWeb solutions support the workflow and planning required to track instructional resources to students and teachers.